## Support methods for chance discovery in human communication

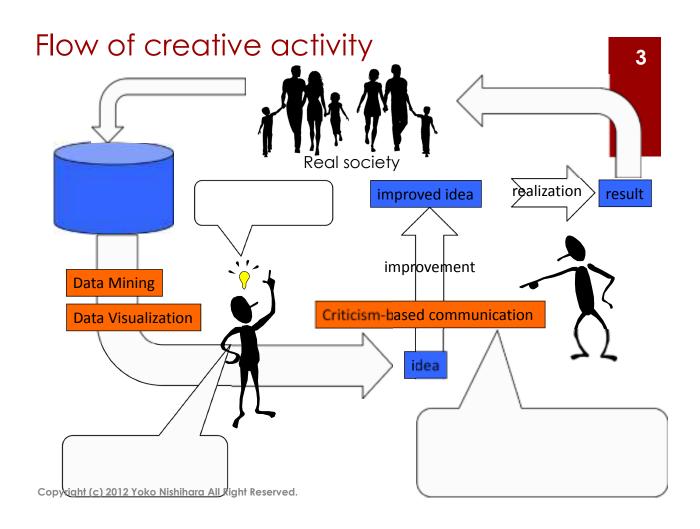
Yoko Nishihara

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2

#### Creative activity

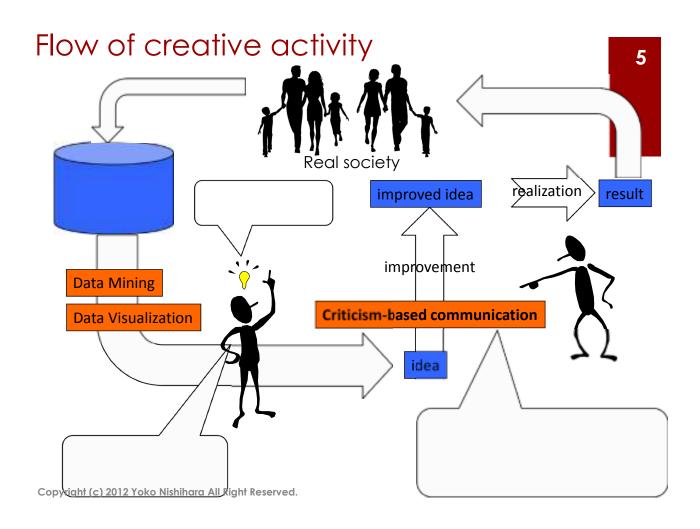
- Creative activity
  - Development of new commercial item
  - Academic research activity
  - etc.
- In creative activities, human tends to communicate/interact with others and data for obtaining ideas.
- Communication/Interaction
  - with others
  - with data



### Merit of communication/interaction with human and data



- Not good parts of an idea are revealed and improved by communication/interaction with human and data.
- Communication with human
  - If many people examine an idea, a well-improved idea should be obtained.
- Interaction with data
  - If an idea is examined in many points, a well-improved idea should be obtained.



### Criticism-based communication

- Effects of negative utterances
- A model of criticism-based communication



## 7

### Utterance types in conversational records

- Utterance types are identified by annotators.
  - Positive
  - Neutral
  - Negative
  - Laughing

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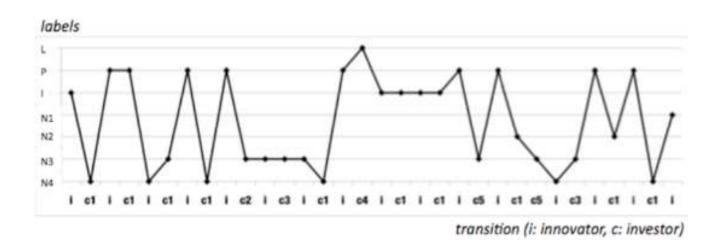
## Effect of negative utterances in combinatorial thinking game



Label	Player	Utterance
N1	Innovator	It is expected in education.
	Investor	Hmm.
N2	Innovator	I propose idea.
	Investor	I can not understand your idea because it is too innovative.
N3	Innovator	We can use all of the energy until the earth dies.
	Investor	What is the purpose for using the huge quantity of energy?
N4	Innovator	Though the idea has some difficulties, I propose this for you.
	Investor	Your idea about small computer does not consider the security of data. I am afraid of using such a computer.

# Iransition ot positive/negative utterances for a not-much invested idea





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## positive/negative utterances for a much invested idea

10

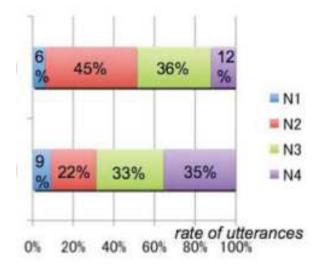


transitions (i: innovator, c: investor)

### Rates of negative utterances for ideas



much invested idea

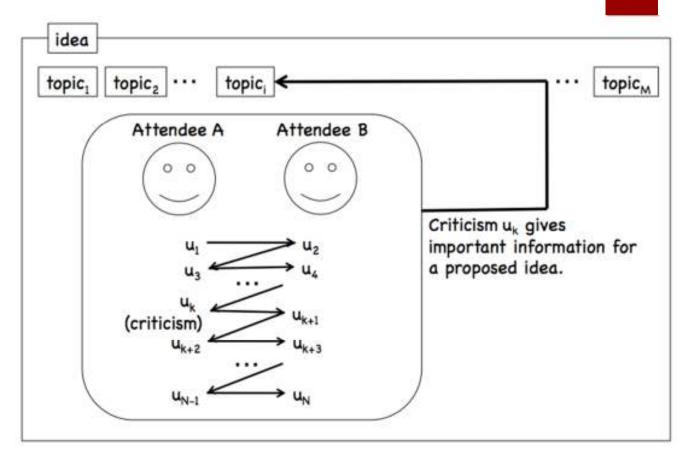


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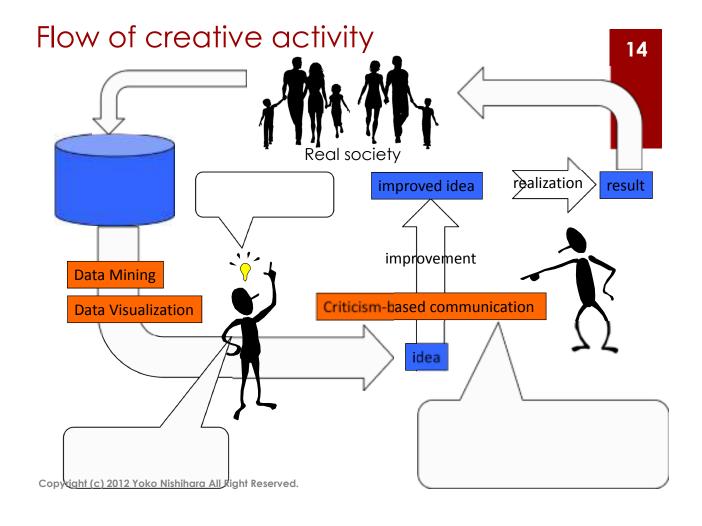
#### Criticism-based communication

12



### extracted utterance by the proposed method

idea before useful utterance	<ul> <li>New cloth made by transparent technique which has been developed based on VR.</li> <li>Ambient environment is identified by color, light, and temperature. When the cloth output the same information, a person with the cloth acculturates with ambient environment.</li> </ul>
useful utterance	Such a cloth is not necessary for ordinary people, is it?
idea after useful utterance	-Scenes where the cloth works effectively were proposed, then the idea was improvedIf a man with the cloth in school examination, he/she can monitor students and prevent them from cheatTo observe rare animals closely -For deep cover operation by police

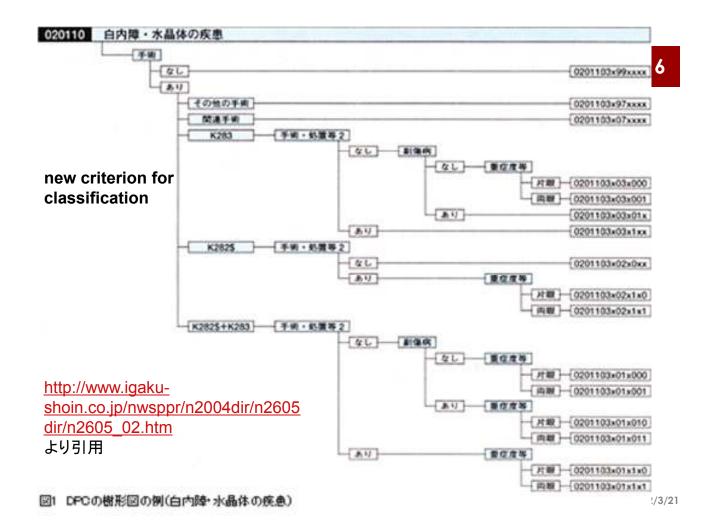


#### Interaction with data

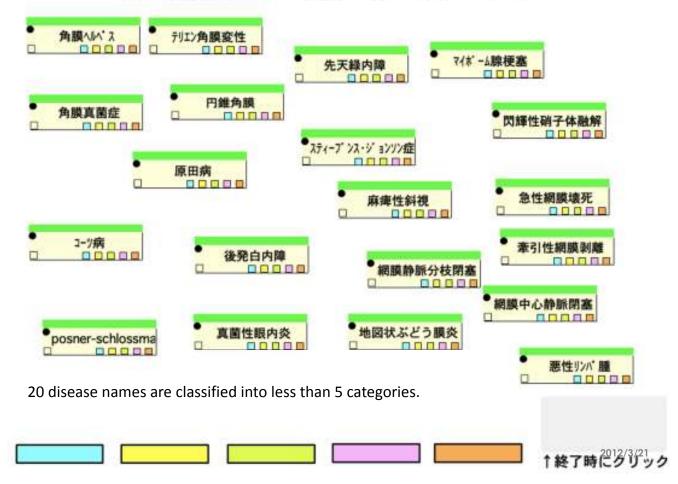
 Discovering new criteria for classification of diseases by getting rid of stereotypes

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#### 以下の単語をアナロジー(類推)に従って分類してください



#### Labels for classified groups

18

- trial 1:眼球関連、視神経疾患、角膜関連、斜視、網膜関連
- trial 2:眼球関連、角膜関連、神経関連、網膜関連、眼瞼関連
- trial 3:眼底疾患、眼圧上昇疾患、視神経疾患、角膜疾患、眼位・眼球 運動
- trial 4:治療必要なし、再発する疾患、治療困難な疾患、全身性の疾患、 外眼部手術の適用
- trial 5:網膜関連、虚血性疾患、ブドウ膜炎関連、角膜関連、外部性疾患。

#### 以下の単語をアナロジー(類推)に従って分類してください

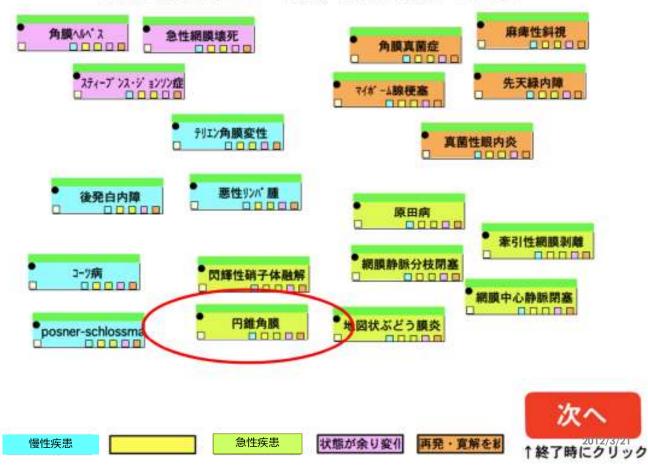


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#### 以下の単語をアナロジー(類推)に従って分類してください



22

#### Conclusion

- To obtain new ideas in creative activities, defects of an idea must be revealed and improved.
- A proposer of an idea tends not to notice defects.
- I have studied methods to support for noticing defects.